

Modify and complete all areas written in **Blue**. Do not change **Black** text. Delete this header when the draft is ready for DDW review. Everything in **green** is optional. (add/change/delete as wanted)

## **DRINKING WATER CONCERN RESOLVED**

System Name

### **BOIL ORDER LIFTED**

Put a summary of situation and what the water system did to resolve the issue. Include any additional information or future follow-up actions this water system is going to do.

Contact information here

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.*

#### **Flush household pipes/faucets first.**

- To flush your plumbing, run all your cold water faucets on full for at least 5 minutes each.
- For a residence with multiple levels, start at the top of the house.
- If your service connection is long or complex (like in an apartment building) consider flushing for a longer period. Your building superintendent or landlord should be able to advise you on longer flushing times.
- If the water is discolored, continue to run it from the tap until it is clear.

#### **Ice and automatic ice makers:**

- Wash and sanitize ice trays.
- For an icemaker, dump existing ice and flush the water feed lines by making and discarding at least three batches of ice cubes.
- Wipe down the ice bin with a disinfectant.

#### **Hot water heaters, water coolers, in line filters, and other appliances with a water connection or water tanks (such as kitchen appliances, humidifiers, swamp coolers):**

- Run enough water to completely replace at least one full volume of all lines and tanks.
- Follow any other instructions from the appliance manufacturer.

#### **Water softeners:**

- Run through a regeneration cycle.
- Follow any other instructions from the appliance manufacturer.

**Reverse Osmosis (RO) units:** Replace pre-filters, check owner's manual.

**Replace other water filters (fridge filters etc.), as they are disposable and may be contaminated. This applies especially to carbon filters and others that are near the end of their life.**

**Other:**

Clean and sanitize all pet bowls.

This notice is being sent to you by [Water system Name](#)

Water System ID#:

Date distributed: